



Jody Ward <jward@wdpd.com>

Citation Management Pricing

1 message

Chris Watt <chris.watt@gopassport.com>
To: Jody Ward <jward@wdpd.com>
Cc: Brandon Rivard <brivard@passportparking.com>

Fri, Sep 11, 2015 at 11:24 AM

Chief Ward,

Thanks for taking the time to catch up with me yesterday, very exciting times for the Dells! I want to break down the pricing structure for you, in what I believe is an awesome deal for you and The Dells.

- 1) All citations paid through our payment portal (escalated or not) will be \$3.
- 2) All citations escalated that have plates outside of Wisconsin, because we don't have access to the WI DMV, will be 50% of the escalated ticket value, plus the \$3 online fee for payments made via that method.

I know we have discussed this already, but I think this is a great mixture of your current model and ours to come up with a very well executed payment platform for our citation management system. Additional costs would be the purchase of Android based phones, as we discussed, and printer.

I think we are both of the same mindset here in the pluses for the Dells: automation of process, ease of use, and an increase of tickets written. I'm very excited about the prospect of growing our already stellar relationship between Wisconsin Dells and Passport!

If you have additional questions you want to discuss prior to our meeting next week, please send away!

Warm Regards,



Chris Watt | Client Success Manager

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W: www.GoPassport.com

Passport



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TICKET
FLOW

Getting Started



Login

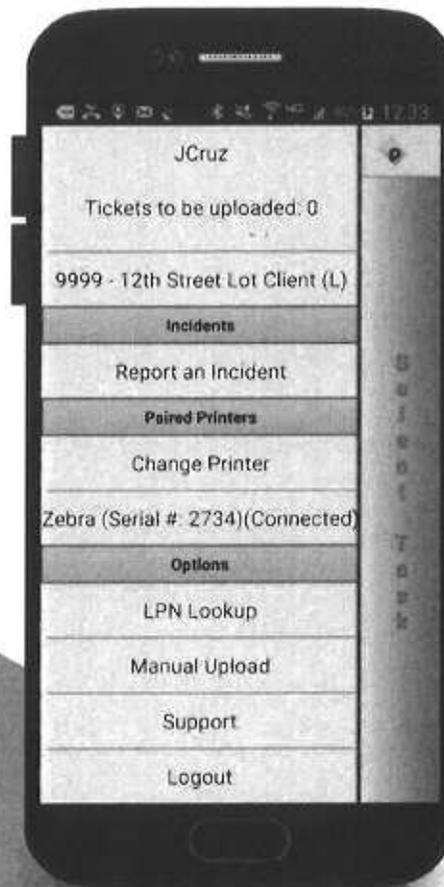
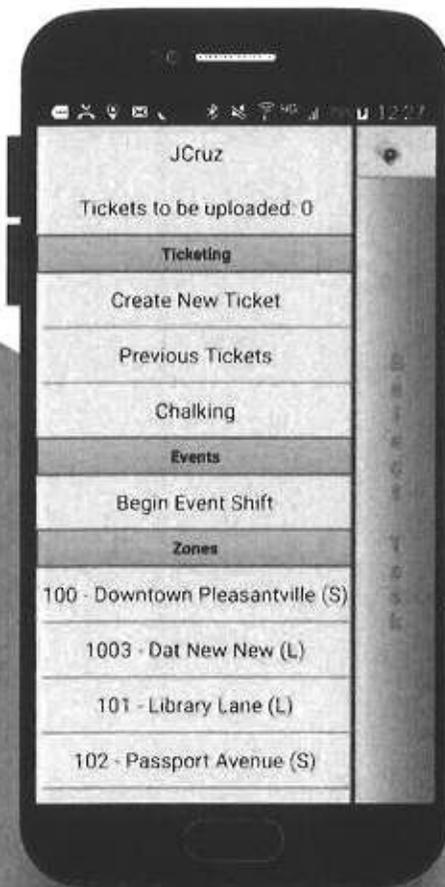
OpsMan Mobile is an incredibly powerful software platform that enables parking enforcers to effectively monitor and issue citations in the field. With a lightweight Android device, officers are connected in real-time to our back end management platform for a continuous data feedback flow.

To get started using OpsMan Mobile, parking enforcers simply enter their email and password connected to their individual account. Each officer will have an individual account to track workflow. When an enforcer logs in, it pulls in their individual configurations.

Getting Started

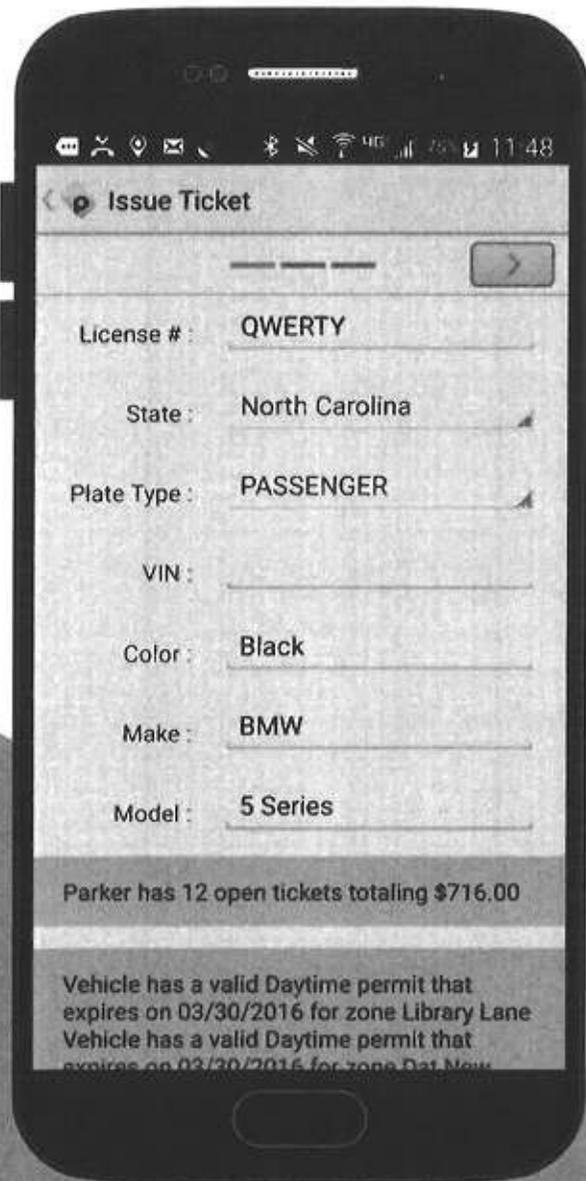
Menu

The mobile friendly application is packed with features and options. From one simple to use menu, parking enforcers can create tickets, look up previous tickets, report incidents, conduct LPN lookups, look up zones, begin event shifts, and start chalking activities. It's easy to search and find where you need to go within the application by clicking through the menu options.



The menu makes it easy for parking enforcers to find different action items.

Ticket Issuance Flow



Entry

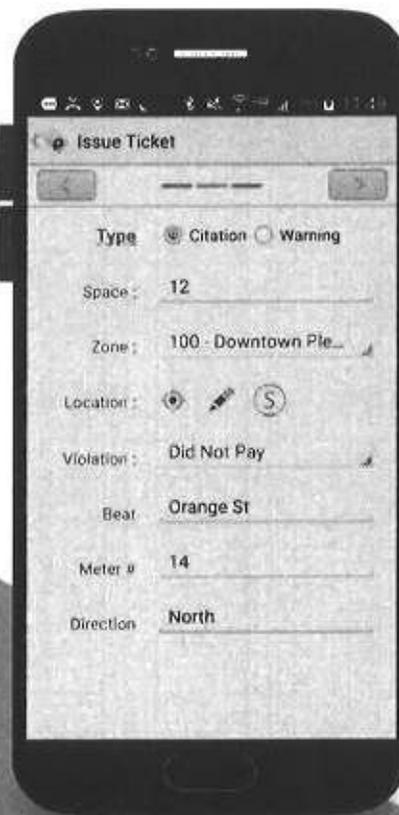
Once a parking enforcer has identified a potential violation, issuing a ticket in OpsMan Mobile is fast and easy. The process starts by entering the license plate number of the vehicle. If data is available, the color, make, and model of the vehicle is automatically populated. Other pertinent information is also displayed, such as permits on file and any outstanding tickets.

Parking enforcers are able to take action on parking violators based on data returned from our back end system. Data returned can be violation types, streets, chalking settings, and much more.

Ticket Issuance Flow

Flow

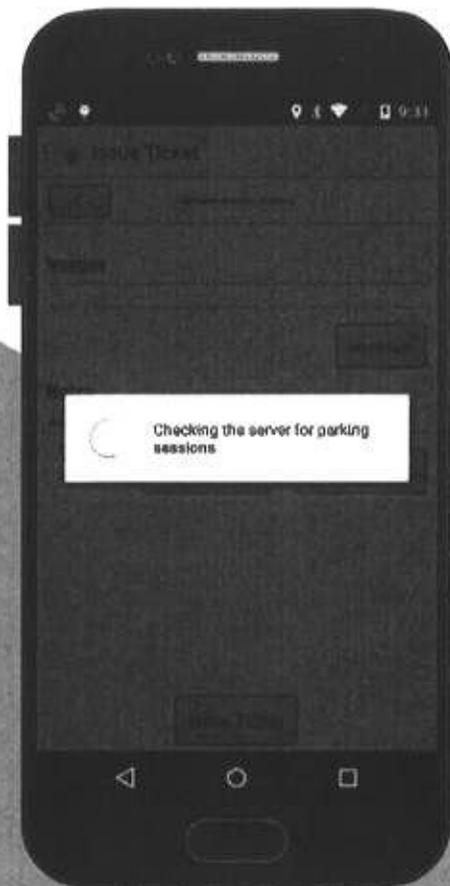
The second screen in the ticket issuance flow allows enforcers to choose between a formal citation or warning. In just a few easy steps, officers enter the space, choose a zone number, choose from selected violation types, and enter their beat. For evidence purposes, high resolution pictures can be taken and uploaded into the system. Finally, the parking enforcer can include any important notes about the situation or environment.



Violation Confirmation

Confirmation Check

One of the most important aspects of writing a ticket is accuracy. OpsMan Mobile quickly scans for parking sessions and returns whether or not the session in question is paid or unpaid. This will provide enforcers with the necessary information to proceed with writing a citation or canceling based on the data returned.



OpsMan Mobile integrates with mobile payment systems and physical hardware to ensure accurate citation issuance. The system even checks to make sure a payment hasn't been made during the ticket issuance.

Violation Confirmation



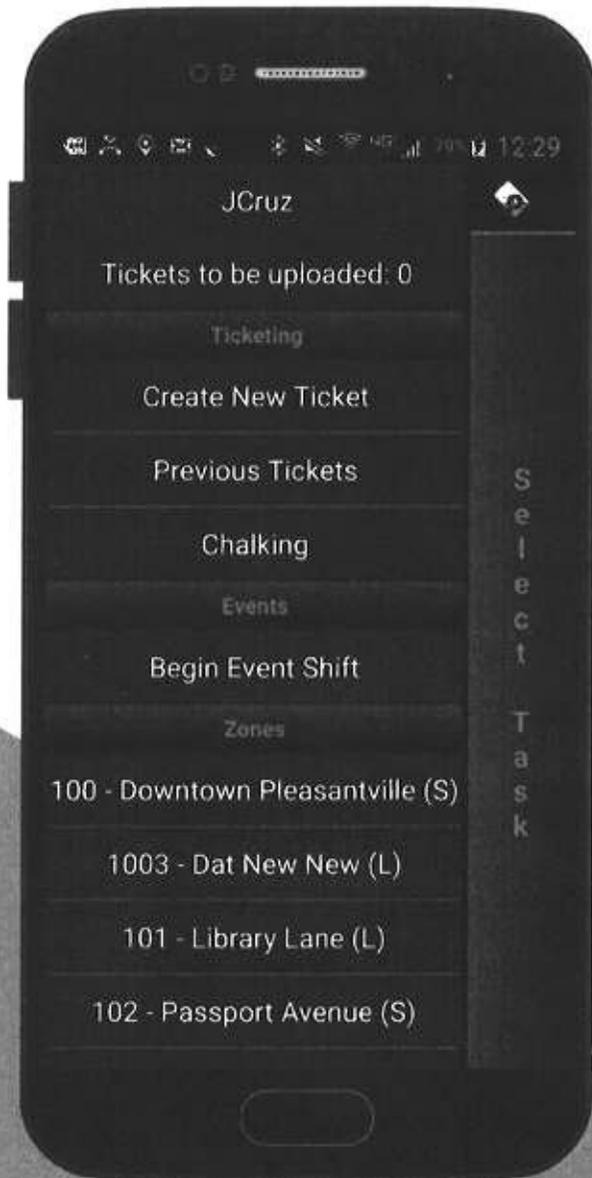
Review

The final step in the citation process is confirming the information on the session. Enforcement officers are presented with a final screen with their data entry as a last check before sending the data in real-time to the back end system.

Ticket issuance is incredibly fast with our OpsMan Mobile platform, allowing enforcers to quickly issue parking violations and ultimately cover more ground in the field.

All ticket data is available immediately for payment through our mobile friendly payment portal. We also offer in-app citation payments for customers.

Optional Interface



Dark Mode

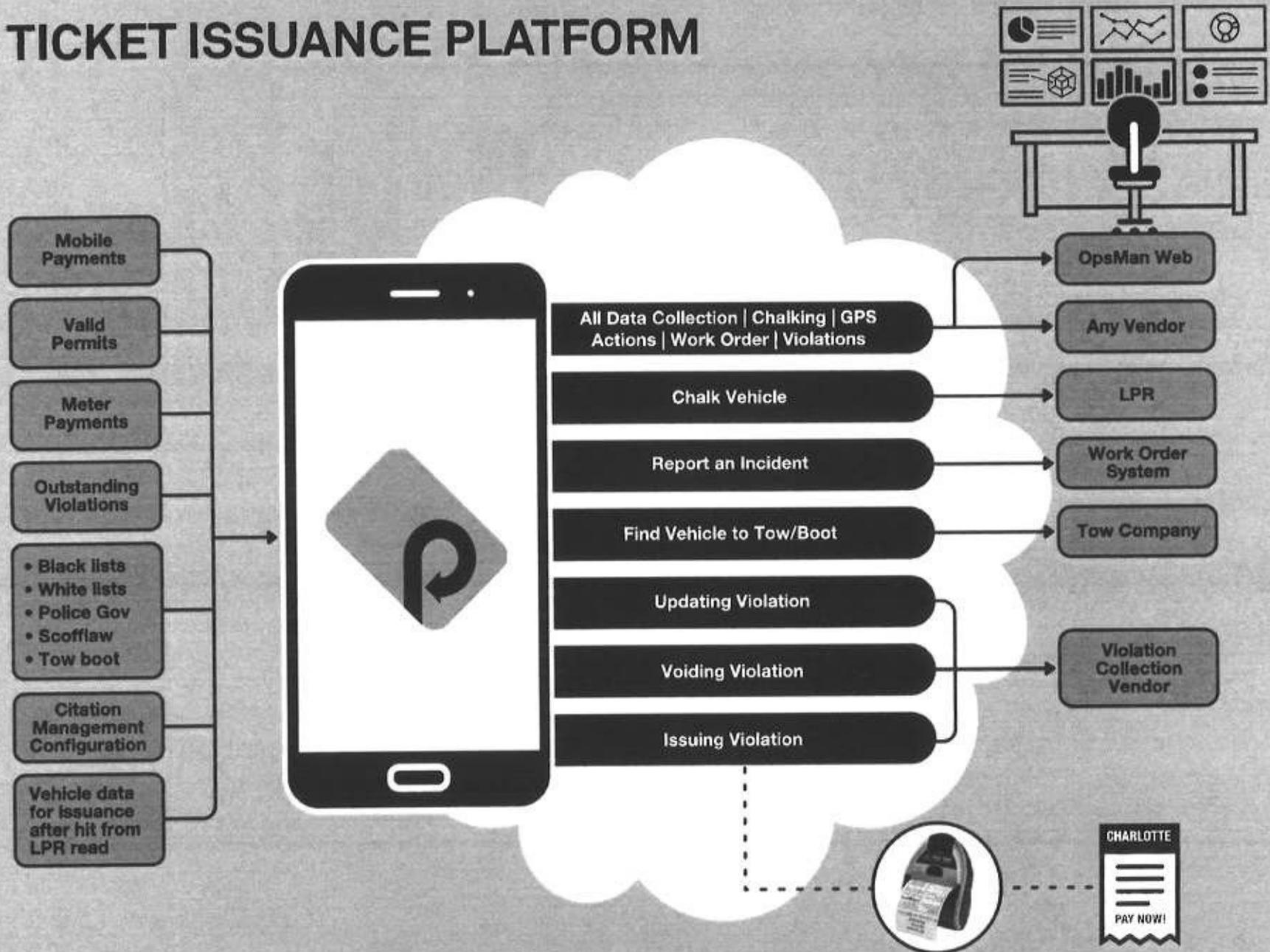
Easily switch to dark mode for better viewing in either early morning hours or after the sun sets. Whatever the preference, parking enforcers can choose the best visibility option to fit their needs.

The ticketing flow can be customized to meet your environment, making the application truly yours. This ensures the application directly matches your enforcement officer's workflow in the field.

passportinc.com



TICKET ISSUANCE PLATFORM



OpsMan Mobile Features

Flexibility At Your Fingertips

Your parking operation needs flexibility. It needs efficiency. Our citation management system delivers both. Because no two operations are the same, our system is designed to adapt to all of your requirements. We've made this possible through an advanced feature set in our enforcement handhelds.



OpsMan Mobile Features

- Modern Android based application
- PEO based login with individual accounts
- LPN and space based monitoring
- Lightweight
- Efficient LPN based filtering methods
- Autocompletion of vehicle information based on previous violations
- Real-time data upload of ticket issuance to customer facing payment portal
- Configurable issuance flow
- Mapping of all street, meter, and beat information
- Custom internal and external notation fields
- Tow and boot notifications
- High quality images for citation evidence

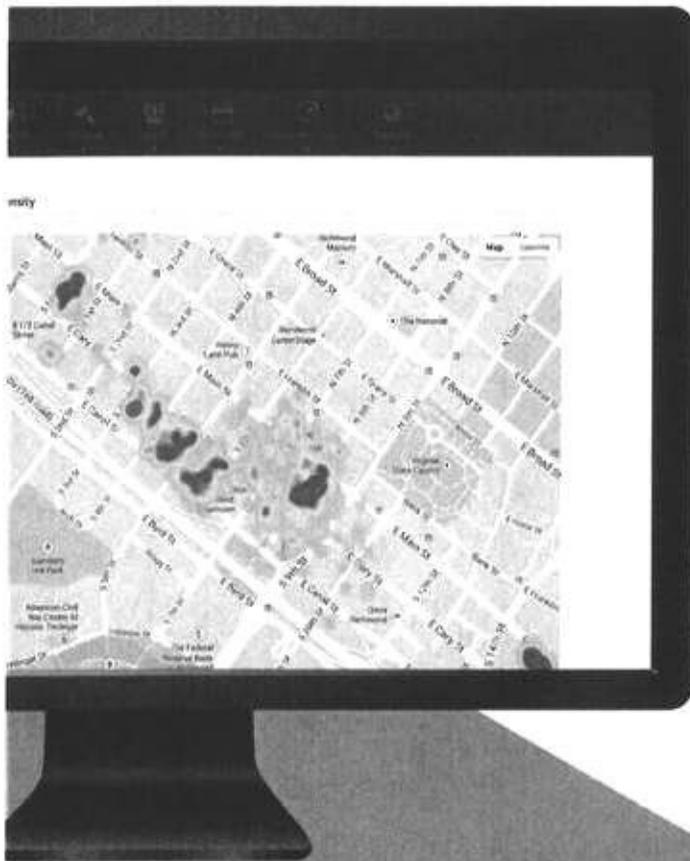
**And many more features with
continuous updates and enhancements!**

Let's Talk | sales@passportinc.com
Visit us at passportinc.com

Passport

OpsMan Reporting

Take the guessing out of your operations and gain insights like never before with accurate reporting for increased efficiency and an improved bottom line. Passport's back end operator management (OpsMan) platform gives you incredible insight and tremendous control over your parking enforcement operation. From the number of tickets written to live officer tracking, you will be able to see the big picture or drill-down to detailed reporting.



Reporting Capabilities

- Violation type specific reporting
- Ticket density heat map
- Live officer tracking
- Playback of officer activity
- Ticket issuance reports
- Warning reports
- Unpaid citation reports
- Citation by specific zone reports
- Gap reporting to compare parking enforcement officers
- Scofflaw reporting
- Resolved appeals
- Chalking reports
- Adjustment reports
- And many more customizable reports!

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Passport

Citation Notification Process



- Parking enforcers issue citations through Android devices
 - Android smartphones are integrated with our backend system and customer facing payment portal
- Customers visit rmcpay.com to search for and make citation payments
 - This portal will be custom made for your operation with specific branding
 - Payments portal is mobile friendly

Benefits of OpsMan Web Portal

- View detailed reporting and analytics
- Manage appeals and adjustments
- Lookup scofflaw and repeat offenders
- Manage fine types and price escalations

Sending Out Collection Notices

Passport's back-end system can handle the entire citation process from ticket issuance to letter generation. Once a citation becomes delinquent, our platform automatically makes customer notification incredibly efficient in just a few easy steps:



1. Search

Search and filter through violation types based on city-specific rules and policies



2. Request

Request data from the DMV to obtain customer address information based on LPN



3. Generate

Once address information is returned, letters are automatically generated and sent to customer

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Passport

Bluetooth Printer Features

Integrated Ticket Issuance

Leverage powerful Bluetooth technology to augment your parking enforcement operation. Passport uses Zebra iMZ320 printers that talk directly to the Android mobile devices and OpsMan Mobile so that citations are accurately processed.



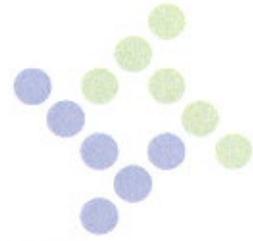
Bluetooth Printer Benefits and Features

- Cost effective for your operation
- Light weight to reduce stress on parking enforcers in the field
- Modern, sleek design
- Incredibly durable for longevity in the field
- Excellent device customer support
- Leverage 3rd party vendors for either bulk or one-off orders
- Configurable to various hardware or software providers
- Excellent integration with OpsMan Mobile
- Multiple accessories are available, such as straps, cases, and charging stations

Talk to us today to begin using OpsMan Mobile with Bluetooth printers to power your operation.

Let's Talk | sales@passportinc.com
Visit us at passportinc.com

Passport



eParking – Flexible, Easy and Fast

Brazos™ from Tyler Technologies provides the most technologically advanced mobile electronic citation solution on the market today. All of our solutions are built upon an extremely powerful architecture that provides complete flexibility for our clients with no required changes to their existing IT infrastructure.

Rather than writing citations by hand, which require re-entry into the court and police records management systems, Brazos gives officers the ability to enter citation information directly from their electronic device. This electronic information is then automatically uploaded into the agency's system.

Features:

- Entire application is 100 percent tailored to each agency
- Operates on any device with a Microsoft® operating system (MDC, PDA, cell phone, etc.)
- Auto-fills owner information from state DMV list
- Auto-fills vehicle information from VIN, registration sticker and/or query returns
- Identifies scofflaw violators for secondary procedures
- Provides electronic chalking
- Provides complete citation, statistical and mapping reports
- Integrates with any police records management system, court or custom application
- Synchronizes the device over 802.11 a/b/g, cellular or batch connections
- Includes optional hosted or installed back-end collection and reporting

Ease of Operation

Since all screens and ticket layouts are tailored to each agency, your officers are able to recognize the fields and quickly adopt the technology. Many data entry options speed up the process of filling out the citation:

- Interface with DMV lists
- Automatically record GPS and electronic chalk marks with vehicle VIN for parking time enforcement

Benefits:

- Reduces time spent on parking citations
- Increases fine collection and parking compliance
- Eliminates data entry errors on citations
- Eliminates data entry into court and police systems
- Reduces total cost of processing citations
- Requires minimal IT support



Brazos handheld devices interface with state DMV lists to eliminate data entry errors on citations.

For more information, visit

www.tylertech.com

or email info@tylertech.com

...continues on the back

- Read VINs and registration stickers
- Preload streets, offenses and many other fields
- Configure business rules to prevent saving or printing incomplete citations
- Automatically calculate court/arraignment dates

Available Modules

- Parking Citations and Warnings
- Scofflaw Identification
- Compliance Reporting
- Tow/Boot Reports
- Custom modules to capture data currently collected via paper

Most Complete Solution Available

eParking is a fully functional electronic citation system that can connect to any existing system and run on any device with a Microsoft® operating system, such as MDCs, PDAs or cell phones. This flexibility allows each agency to tailor the solution to maximize the value of an existing or new hardware or software investment.

eParking provides the back-end data collection and reporting capabilities in both hosted and locally installed models to accommodate the needs of agencies of all sizes. The solution is built for growth and flexibility. It is not simply an electronic citation solution, but is built on an enterprise platform from which you can manage all of your handheld mobile devices. You can change the look and feel of the screens, add new users and devices, customize ticket printouts and much more — all from our Web-based design and management platform.

Microsoft is a registered trademark of Microsoft Corporation in the United States and other countries.

Outstanding Support

Tyler Technologies provides outstanding customer support before, during and after the purchase of our solutions to ensure you receive the full value of your investment today and over the long term.

Minimal IT Support Required

For more than 15 years, Tyler's Brazos product has focused on mobile data collection and we continuously incorporate features to further your software's long-term viability and relevance. No change to your current IT infrastructure is required to implement our solution and you'll benefit from full administrative functionality to manage all users, devices, business rules and fields with no intervention from us.

A Trustworthy, Long-Term Partner

Tyler Technologies prides itself on delivering world-class solutions and becoming a true partner with our clients. When you purchase software solutions from Tyler, you aren't just getting the latest software as of the date you sign your contract. You also receive the benefit of perpetual upgrades as they happen without additional license fees.



ESTIMATE
 Quote Number: 00003302
 Date Created: 5/16/2016 2:43 PM
 Expires On: 6/16/2016

Bill to:	Ship to:	Prepared by:
City of Wisconsin Dells	City of Wisconsin Dells	Jackie Pokora
Wisconsin Dells, WI	Wisconsin Dells, WI	(979) 690-2811 x1504 jackie.pokora@tylertech.com

Quantity	Mfg_PartNumber	Product Description	Sales Price	Total Price
2.00	LIC: REF License - PDA	LICENSE: eCitation - Brazos Rapid Extension Framework (REF) Software License - PDA (annual maintenance fees apply)	\$ 850.00	\$ 1,700.00
1.00	Setup & Config	Set Up & Config	\$ 9,000.00	\$ 9,000.00
1.00	SVC: Project Management	SERVICES: Project Management (plus per diem as needed if not remote)	\$ 1,100.00	\$ 1,100.00
1.00	Training: Standard	Standard Training Package: INCLUDES: onsite officer/employee training including classroom and OJT training (maximum group size =14); Online Reference Materials; One (1) day (remote) administrator training	\$ 2,200.00	\$ 2,200.00
1.00	BZ DMV2 Service	Setup for DMV registered owner service	\$ 1,200.00	\$ 1,200.00
1.00	BZ DMV2	DMV lookup for registered owner of vehicle. Price is per lookup.	\$ 1.00	\$ 1.00
4.00	BT SETUP	Set Up Fees - Third Party Hardware	\$ 50.00	\$ 200.00
2.00	TC700H-KC11ES-NA	Zebra Enterprise, TC70, WLAN 802.11 ABGN, Android KITKAT 4.2.2, Standard Range 1D/2D Imager (SE4750), Front & Rear Cameras, 1GB/8GB, Bluetooth, NFC, 4620 MAH Battery, North America only.	\$ 1,215.00	\$ 2,430.00
2.00	SSE-TC70XX-50	Zebra Enterprise, One Care Essential Service, Includes comprehensive coverage, TC70XX, 5 Year	\$ 545.00	\$ 1,090.00
1.00	CRD-TC7X-SE5EU1-01	Zebra Enterprise, TC7X 5-Slot Ethernet Sharecradle, Charges either 5 TC70S or 4 TC70S + 4 Spare batteries via adaper cup (sold separately CUP-SE-BTYADP1-01), requires PWRS-14000-241R, 50-16002-029R, and 23844-00-00R	\$ 450.00	\$ 450.00
1.00	PWRS-14000-241R	Zebra Enterprise, Power Supply for 4-Slot Cradles, 100-240VAC, 12VDC, 9A, Requires DC Line Cord 50-16002-029R and AC Line Cord 23844-00-00R (replaces 50-14000-241R)	\$ 75.00	\$ 75.00
1.00	50-16002-029R	Zebra Enterprise, DC line cord for 4-Slot cradles, works with power supply (50-14000-241R)	\$ 33.00	\$ 33.00
1.00	23844-00-00R	Zebra Enterprise, US AC Line Cord	\$ 10.00	\$ 10.00
2.00	ZQ51-AUE0000-00	Zebra, Printer, ZQ510, 3" BT4.0, GROUP O	\$ 530.00	\$ 1,060.00



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 Date Created: 5/16/2016 2:43 PM
 Expires On: 6/16/2016

Quantity	Mfg_PartNumber	Product Description	Sales Price	Total Price
		ZQ51-AUE0000-00		
1.00	AC18177-5	Zebra, QUAD Battery Charger (for use with ZQ500, RW420/RW220)	\$ 355.00	\$ 355.00
1.00	10023347	Zebra, Receipt Paper, Z-SELECT 4000D 3.2 MIL, 3IN X 64FT, DT, High Performance Coated, 0.75IN core, 36 rolls per case, priced per case	\$ 75.00	\$ 75.00
1.00	INTERFACE: CMS - Tyler Incode	INTERFACE: Tyler Incode Court Case Management System (Annual Maintenance Fees apply)	\$ 0.00	\$ 0.00
1.00		**** * * * Recurring Annual Maintenance Fee of \$350 per additional License. Therefore, if you add (2) licenses please expect a \$700 increase to your annual maintenance. RECURRING ANNUAL MAINTENANCE FEE of \$1,000 for the interface Therefore, please expect to pay a TOTAL of \$1,700 annual maintenance. This fee will begin at the start of the second year, therefore the first year is free * * * *****	\$ 0.00	\$ 0.00

Sign and fax approved quotation to 713.583.9323.

Subject to the applicable terms of your existing contract with Tyler, and for the fees quoted herein, we grant to City of Wisconsin Dells, WI : (i) a per-unit license to the software located on the ticket writer hardware provided under this purchase order, and (ii) a per-unit license to access a remote database via the ticket writer hardware, both for your internal business purposes only. We will provide remote database access according to our industry standard hosting terms of service.

Signature _____
 Title _____
 Date _____

Subtotal \$ 20,979.00
 Tax _____
Grand Total \$ 20,979.00